



QA Technologist – Festive Lights

The Company

Festive Lights Ltd is an award-winning online supplier of home, garden and seasonal lighting selling to both retail consumers and businesses. Established 21 years ago as a family business which now has over 100 employees. Back in 1999, our journey started when we began to add even more sparkle to Christmas with beautiful lights designed to look fabulous and work perfectly, year after year. Festive Lights is the largest within a group of associated companies in which the QA Technologist will be responsible for the quality assurance of Festive Lights products. Our products are sold on a variety of ecommerce marketplaces including our own retail and B2B websites.

The Role

This role requires someone with Quality Assurance experience who is looking for an exciting new challenge in an ever-growing business. The role involves working with imported goods and dealing with QA product approval. The ideal candidate for this role is somebody who is conscientious with a high attention to detail. You will work with a friendly team and have excellent opportunities to develop and progress.

Responsibilities:

- Complete Product assessments.
- Requesting, checking and filing test reports from manufacturers.
- Advise on cost reduction/cross referencing where possible.
- Create instruction manuals and rating labels as required for products, ensuring any legal requirements are included.
- Assist the sales departments with technical information and requests.
- Provide feedback to internal team and suppliers in UK and far east on all quality issues.
- Review product returns, identifying trends and escalate areas of concerns, working with suppliers on continual improvements and supporting the customer service department with technical responses.
- Willingness to travel to factories in far east when it is possible to do so.
- Work to and comply with the Company's Health & Safety Policy at all times.

Skills and Experiences:

- Have a thorough understanding of UK Legislation.
- Have a level of technical competency.
- Product knowledge especially with electrical is desired

- Good communication skills and can work well with all departments.
- Excellent computer administration skills.
- Outstanding attention to detail.
- Works well under pressure, with the ability to prioritise work and meet deadlines.
- Holds a driving licence and access to a car.

Salary:

To be discussed depending on experience £30,000 to £32,000 per annum

What We Offer:

This is a full time, permanent position.

- Casual dress
- Company events
- Pension contribution
- On-site parking
- Work from home/hybrid working/flexi time
- Training course
- Staff discounts
- Free hot drinks

Hours:

Basic hours are Monday to Friday 37.5 hours per week.

You must be willing to work overtime at peak times Nov-Dec.

Location:

Office location is Festive Lights, Disklok House, Chorley, Lancashire, PR7 5HH.

We offer a hybrid working system where you will split your time between the office, warehouse and home working.

Please send your CV and covering letter to michelle.alty@festive-lights.com, explaining why you would like to join the Festive Lights team.